

# Ahmad Awni Al-Natsheh

Hebron, Palestine | Mobile: +970 59 517 7741 | Email: anatshih@gou.com

Learning & Education Expert ♦ Monitoring & Evaluation Expert ♦ Transformation and Change Agent

**Birth Date:** 1979-07-17  
**Gender :** Male

## Senior Technical & Leadership Competencies

- Program Management
- Data Analysis & Research
- Quantitative And Qualitative Insights
- Commitment And Dedication
- Examine Situations Objectively
- Innovative And Creative
- Conducting Change
- Service & Opinion Polling And Surveys
- Prioritizing & Task Allocation
- Conducting /Leading Change
- Develop And Subordinates Support
- Conscientiousness And Cares For Quality
- Experimental & Testing New Methods
- Performance KPIs And Measurement
- Developing Strategies
- Customer Experience Research
- Handling Multiple Projects
- Anticipative Towards The Future
- Leading By Example
- Coaching And Team Building
- Develop Innovation Initiatives

## PROFESSIONAL EXPERIENCE

### Al-Quds Open University / Dora Branch, Mar 2002 – Current

I had a highly progressive experience with Al-Quds Open University, I was able to put fingerprint through the achievements and volunteer assignments I was able to deliver within working hours and much more after. And here are the main positions I've held till date:

- **Principle of Exam Department , June 2015 – Current,**
- **Faculty Member (Academic Supervisor) , June 2005 – Current,**
- **Administrative and Academic Assistant, February 2006 – July 2008,**
- **Principle of registration department, December 2002 - March 2003,**
- **Principle of Internet Lab , March 2002 - December 2002**

#### Main duties/Achievements:

- Maintained direct contact with hundreds of students including individuals and small groups to continuously develop action plans for academic success.
- Designed and implemented a lot of Non-Curriculum campus activities with a weekly/monthly presentations.
- Networked with a variety of stakeholders (educational institutions, local business, Government entities, etc.) to provide educational services
- Strategized with faculty and team members to improve retention and key learning outcomes
- Acted as liaison between faculty and students
- Created activities for Academic Advancement sessions,
- Developed activities and workshops to support new students, students on academic warning, and honors students
- Collaborated with Academic Affairs to monitor and convey all aspects of curriculum, sequencing, academic status and registration
- Collaborated with Academic Affairs regarding curriculum updates.
- Analyze student records in preparation planning and forecasting and generating predicting data.

### Bit Technology Company , 1998 - 2000

- Network Administrator.
- Dora Educational Region web page administrator.
- Installation and Maintenance for a computer, Web site Development and Maintenance

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## EDUCATION

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### Helwan University 2010-Current, Egypt

PhD of Science, Information System

Thesis Title "Adaptive Multi-agent E-learning Recommendation system"

### Arab Academy for Banking and Financial Sciences 2003-2004

Masters of Science, Computer Information Systems

Project Title "Enhancing TTL for IPV4"

### Palestine Polytechnic University 1997-2001

Bachelor of Science, Information Systems

Project Title "Online Marketing Technique"

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## TRAINING COURSES AND CERTIFICATES

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- Microsoft Certified Educator, June 2015. Skillset Description:
    - Demonstrate Understanding of the Technology Literacy Goals Described in the CFT Framework
    - Demonstrate Basic Knowledge of How ICT Resources Can Support Curriculum Outcomes
    - Integrate Technology and Pedagogy
    - Use Basic Tools to Support Learning Activities
    - Organize and Manage a Standard Classroom
    - Use Digital Literacy Tools to Enhance Professional Performance
  - Certificate "Refreshing Workshop in Teaching e-Courses", for Attending a four training hour program, 2013, Open Learning Center (OLC), Al-Quds Open University.
  - Test of English as a Foreign Language "TOEFL® CERTIPORT", 2011 SCORE 533.
  - International Computer Driving License "ICDL® CERTIPORT", 2011, <http://www.icdl.org/>.
  - Integrated and Computing Core Certification "IC3® CERTIPORT", 2008. <http://www.certiport.com/>
  - Certificate "English Language Improvement", for completing a 25 training hour course, 2008, Dura Educational Area, Al-Quds Open University.
  - Certificate "Attended English Language Course Level Seven Intermediate, The British Council Training center, Hebron.
  - Certificate "Attended English Language Course Level Six Intermediate, the British Council Training Centre, Hebron.
  - Certificate "Higher Education at a Distance and by e-learning" In cooperation with Manitoba University – Canada. Successfully Completing a 60-training hour Program. 2008.
  - Certificate "Multimedia Training Course", for completing 24 training hour course, 2008, Information & Communication Technology Center (ICTC), Al-Quds Open University.
  - Certificate "The Skills of Using &Employing the Virtual Classes Technology in the Teaching and Learning Process", for successfully completing a 12 training hour course, 2009, Open Learning Center (OLC), Al-Quds Open University.
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## Community Activities and Personal Attributes

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- Establishing the Auditory Pronunciation Rehabilitation Association in Hebron Governorate (750 K inhabitant).
- Member of the Fathers Council at the Governorate – The Ministry of Education – and responsible for monitoring schools and any issues, basically representing the link between students and the education system.
- Member of the Palestinian Youth Association (Hebron), under which I participated different activities such as solidarity activities in State of Malta and Receive different foreign international delegates.
- Member of Neighborhood Board - Hebron Municipality - responsible for managing and assisting the Municipality in facilitating the community activates and amenities. I had an integral part the efforts to build a roundabout and executed a Sewerage rehabilitation project.
- I managed personally to Launch "Insure your home" Campaign for families and children in terms of Cyber security (Internet connections) to eliminate any abuse from security and ethical manner.
- I've compose many articles and were published at Digital Jerusalem on SM social media for children under 12.
- I received many an honor and appreciation Awards from Al-Quds Open University for achievements, dedication and volunteering, the latest was from the University Chairman for Excellent Performance and dedication. During my service years in the university I've been promoted more than once from the management and other bodies.
- I believe I had a life time opportunity during my childhood and teenage to live in 12 countries in Europe and MENA regions, which made me well aware with different cultures; such as Romania, Egypt, KSA, and more.